

Contacting 2-1-1 first may save you time as they know what agencies have funds available.

**Basic Needs  
Utility Shut Off**

Contact utility provider for payment arrangement/ budget

Heat

Apply for Home Heating Tax Credit  
DTE Energy 1-800-411-4348

Call DHS worker or apply for assistance  
248-1000

DHS denial  
or partial payment

The Salvation Army  
Booth Family Services  
459-9468

Northeast Complex 336-7740  
ACSET Southeast/ Sheldon Complex 336-4000  
Westside Complex 336-4180

Deliverable Fuel  
(oil-propane-wood)

Northeast Complex 336-7740  
ACSET Southeast/ Sheldon Complex 336-4000  
Westside Complex 336-4180

Call DHS worker or apply for assistance  
248-1000

DHS denial  
or partial payment

The Salvation Army  
Booth Family Services  
459-9468

Northeast Complex 336-7740  
ACSET Southeast/ Sheldon Complex 336-4000  
Westside Complex 336-4180

Electric

Call DHS worker or apply for assistance  
248-1000

DHS denial  
or partial payment

Northeast Complex 336-7740  
ACSET Southeast/ Sheldon Complex 336-4000  
Westside Complex 336-4180

The Salvation Army  
Booth Family Services  
459-9468

Water

Call your DHS worker or apply for assistance in person  
248-1000

DHS denial  
or partial payment

The Salvation Army  
Booth Family Services  
459-9468

Northeast Complex 336-7740  
ACSET Southeast/ Sheldon Complex 336-4000  
Westside Complex 336-4180

Contact local faith community

United Way 2-1-1  
or 459-2255

Shelter